



April 15th, 2023

To Whom it May Concern:

West Central Conservancy District has not imposed a rate increase in over 20 years. Due to rising processing costs in order to continue to operate without a proposed rate increase, there must be changes made to the billing process. **Effective July 1, 2023**, all billings must be sent via email. Making this change will offset these costs and maintain the current rate without an increase. **Failure to provide a valid email address will result in undeliverable billing statements and an increase in your monthly charge.**

If you are not already receiving your bill via email, please contact the Billing Office and provide a valid email address. To provide or update an email address you may email: onlinebilling@wccdin.org, or online at www.wccdin.org, by filling out a contact form, or contact the billing office at (317) 272-2980 x1. You can login to make a payment or register for automatic monthly payments. **If you are using Bill Pay with your bank or mailing payments, please ensure your account number is correct or your payment may be returned.**

Thank you,

West Central Conservancy District