



March 3, 2023

To Whom it May Concern:

West Central Conservancy District has not imposed a rate increase in over 20 years. Due to rising processing costs in order to continue to operate without a proposed rate increase, there must be changes made to the billing process. **Effective July 1, 2023**, all billings must be sent via email. Making this change will offset these costs and maintain the current rate without an increase. **Failure to provide a valid email address will result in undeliverable billing statements and an increase in your monthly charge.**

If you are not already receiving your bill via email, please contact the Billing Office and provide a valid email address. To provide or update an email address you may contact the Billing Department by phone at **317-272-2980**, email onlinebilling@wccdin.org, or log into your account online at www.wccdin.org and register your email address. While logged into your account online you may also make payment or register for automatic monthly payments. **If you are using Bill Pay with your bank or mailing payments, please ensure your account number is correct or your payment may be returned.**

Thank you,

West Central Conservancy District