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### WCCD Board Serves You

Board members encourage WCCD customers to attend their open, regular meetings at 5 p.m. on the third Monday of each month in the District office. Meeting minutes are posted on the District's web site at [www.wccdin.org](http://www.wccdin.org). Board members are interested in what residents have to say and encourage them to share comments and concerns.



**Collect. Purify. Restore.**

243 South County Road 625 E  
Avon, Indiana 46123  
Office (317) 272-2980  
Fax (317) 272-2907  
[www.wccdin.org](http://www.wccdin.org)

Office Hours 8 a.m. to 4:30 p.m.  
Emergencies (317) 491-3593 or  
(317) 491-2376

## Manhole covers require free and clear access

**Manhole covers provide access for inspection, repair and maintenance of sewer lines. As the District's operators are out doing this work, they sometimes find that manholes have been buried, either intentionally or accidentally, by landscaping, earthen fill, paved driveways or similar activity. This makes it very difficult to provide the required level of service expected by our customers and by regulatory agencies.**

More importantly, buried manholes can create a serious problem for you, your neighbors and the District if there is a blockage in the sewer line and access is not immediately available. This can lead to a sewage backup into a basement or spillage of sewage onto the ground.

"Many people don't realize the trouble that a covered manhole can cause in this situation," explained Gary Padgett, the District's supervisor of system operations. "Please be sure that you don't cover a manhole in your yard in any way, for any reason. Or if you notice that a manhole has become buried, be sure to call the District so we can send out our crew to raise it before it becomes an emergency."

Padgett said customers will be notified in advance if their manhole is



**This manhole was found in a yard during a maintenance check buried under 2" to 4" inches of dirt and sod. Our crew uncovered and raised it to grade.**

going to be raised. A crew will then come out to raise the buried manhole to ground level by digging it up, usually manually, to expose the manhole, then setting it up using riser rings. Care is taken to finish the job by replacing the existing sod whenever possible.

For questions, or to report a buried manhole, please call (317) 491-3593.

**Remember, open manholes can be dangerous and can cause significant amounts of rainwater to go into the sewer system, negatively affecting plant efficiency and operation costs, so please leave covers on the manholes.**

## District earns safety award from IWEA



Representatives from the West Central Conservancy District recently attended the 76th Annual Conference of the Indiana Water Environment Association (IWEA).

At the conference, which took place at the Indianapolis Downtown Westin on November 14-16, the District was recognized with the IWEA's Plant Safety Award.

The Safety Award is given only to those plants that have excellent safety records and pass a voluntary safety inspection. Recipients of this award are recognized for actively promoting safety throughout their workplace.

*The IWEA Plant Safety Award for 2012 was accepted on behalf of the West Central Conservancy District by Butch Barger, Plant Superintendent; Cory Trueblood, Assistant District Manager; Debbie Sillery, District Manager and Matt Hill, Assistant Plant Superintendent.*

## Emergency Contacts

Please keep these emergency contact numbers on hand for after-hours emergencies: 491-3593 or 491-2376.

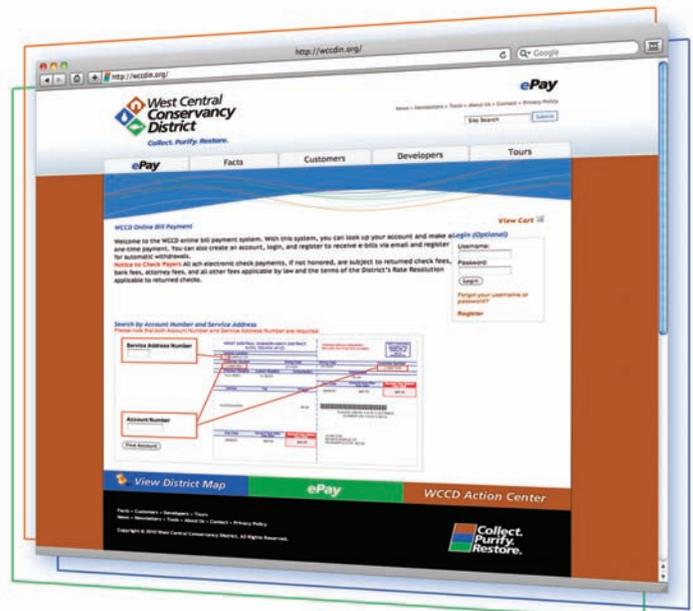
*Season's Greetings to Our Customers and Freeholders from the West Central Conservancy District Board of Directors and Staff!*

## For your convenience, six ways to pay your bill!

As a reminder, and for our new customers, the District offers you six choices for paying your bill:

1. Via the Internet using WCCD **ePay**
2. Paying online through a bank
3. Sending your check via snail mail
4. By check or cash in person at the District office
5. Automatic payment by credit card
6. Automatic payment by debit card

Be sure to check out the District's website and our **ePay** feature at [www.wccdin.org](http://www.wccdin.org). Using our **ePay** system, you can make a one-time payment online. Create your account, login and register to receive ebills via email, and register for automatic withdrawals.



## Clay Tile Project set to move into Phase II

**Phase I of the Old White Lick clay tile repair project is complete and the District's Board of Directors has approved moving into Phase II. This will involve rehabbing 3 to 4 miles of sewer collection lines in the area east of County Road 525 E.**

The lines in this area are among the District's oldest and some cracking and misalignment that has occurred over the years has caused inflow and infiltration (I & I) of rain water into the wastewater system.

"When we get I & I, rain water can overload the plant's capacity to purify the wastewater, especially when there are heavy rains," explained Debbie Sillery, District Manager. "The repairs are necessary to prevent that from happening and maintain the plant's efficiency."

Residents in the affected area can expect to see field investigation crews starting in the Spring. Using the District's camera truck, employees send a camera into the lines to identify the location of cracks, misalignments and roots in the pipes.

Pictures from this assessment will be reviewed and the



**The District's camera truck.**

District's consultant, VS Engineering, will provide the Board with a work plan based on the findings. The project should be ready to send to bid in late Summer, with work projected to begin in the Fall and proceed through the Winter.

"The District will keep residents in the area informed about the progress of the project," Sillery said. "Many repairs can be made without digging, but when that's necessary, we want homeowners to know that repairs will be done with concern for their property." She said a community informational meeting will be planned and information will also be posted on the District website as the project proceeds.



**A crew begins a sewer pipe liner inversion during Phase I.**

## 2013 Annual Meeting and Board Election

Our 2013 Annual Meeting will be Wednesday, February 20, 2013, at 4 p.m. in the District Office, 342 South County Road 625 East in Avon.

This meeting will include the election of a Director for Area 1, due to the expiration of the term of office of Director Paul Allen. The nominees for Area 1 Director are Paul M. Allen and Virgil Underwood III to serve a four-year term of office until the 2017 Annual Meeting of the District. Freeholders (landowners) of the entire West Central Conservancy District are eligible to vote in this election. Ballots may be cast in

person at the District office from 4 to 7 p.m. on Wednesday, February 20, 2013.

Absentee balloting is available during the following dates and times, prior to the annual meeting, at the District office:

Friday, February 15 - 11 a.m. to 6 p.m.  
Saturday February 16 - 10 a.m. to 2 p.m.  
Monday, February 18 - 11 a.m. to 6 p.m.

Further information will be available at the District website, and the notice of the Annual Meeting will be published in the *Hendricks County Flyer*.

### **WCCD 2013 Regular Board Meetings**

Monday, January 21, 5 p.m.  
Wednesday, February 20, 4 p.m. - Annual Meeting  
Monday, February 25, 5 p.m.  
Monday, March 18, 5 p.m.

### **Board of Directors**

Paul Allen - Chairman  
William Holland - Vice Chairman  
W. James Webb - Secretary  
Charles Dorton - Financial Clerk  
Karl P. Buetow - Member

### **Recycled Newsletter**

The newsletter you're reading is printed on recycled paper with up to 10 percent post-consumer recycled content. You can request to receive newsletters via email by clicking "Sign-Up for Email Notices" on our homepage. This is part of WCCD's effort to be a leader in environmental responsibility.

